Christine Sherrell 1021 June Street Hood River OR 97031

Aug 31st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC.

I am writing to you on behalf of Gorge Networks. We are a Rural Health Medical Office in Hood River, Oregon. We are a Gorge Networks customer, and we urge you not to grant USTelecoms petition.

Our services from Gorge Networks includes high speed DSL and phone services for the five medical offices in our Rural Health Medical Group.

When we learned that Gorge Networks was offering an alternative in our area to bundled high speed DSL and phone services, we jumped on it. They are a local born company who offer excellent customer service, right here in our community. Gorge Networks offers excellent customer service immediately without wait or phone tree prompts, not some central call location where they have no idea of your business and needs. Gorge Networks pricing to service ratio is very competitive and the icing on the cake is the care we receive from this local business. Gorge Networks offers us many special features to our bundled plan that Century Link does not, or it would cost significantly more. Gorge Networks is heavily invested in our local community and area where they provide service, generously giving back and sponsoring local events and fundraisers.

I also use Gorge Networks personally for my high speed internet and I live outside of our City limits. They constantly provide excellent service and strive to reach the furthest locations of our rural community. I have a customer of Gorge Networks for as long as their service began offering in my neck of the woods.

I fear if we lost Gorge Networks our costs for internet and phone services would near double and put a financial strain on our Rural Health practice. We try to keep our practice overhead costs down as much as possible so we can keep our costs passed onto patients reasonable.

Please do not end the ability of providers like Gorge Networks to offer an alternative to the incumbent providers.

Respectfully,

Christine Sherrell